

Frequently Asked Questions



What is CONNECT.ed?

CONNECT.ed is a unique network for people with an interest in preventing injury and creating safe communities. Know Injury believes that every practitioner is a valuable resource to their peers and that in using a small amount of technology we can open an array of opportunities to learn from one another and build lasting partnerships. Once you have signed up for CONNECT.ed you will be randomly paired with a peer bimonthly for a 15-minute conversation – the exciting part is they might be locally or internationally based!

How does it work?

After you have signed up for CONNECT.ed on the Know Injury website you will be provided with a Spark account containing your email address, optional phone number and Skype name. Using Spark, participants will be randomly paired with a peer on the 1st of every second month, where you will have two months to make contact with your paired peer and arrange a 15-minute conversation about injury prevention, community safety or other topics of mater. Once you have connected, two months later we will pair you with another peer.

What is Spark Collaboration?

Spark is the platform that CONNECT.ed utilises to randomly pair peers together. When registering to join CONNECT.ed you will be provided with a personal Spark account to allow this pairing process to occur. By having a Spark account it allows you to access your paired peer's contact details in one easy to reach location.

Who is it for?

CONNECT.ed is an opportunity for people who do not have time to network but want to develop partnerships with others working in the sector. Every practitioner is a valuable resource to their peers and the injury prevention sector is diverse, which is why CONNECT.ed is designed to support all practitioners.

Why should I get involved?

We understand, Networking can be awkward, time consuming and costly. You have to find an event, pay the registration fees and when you arrive you have to pluck up the courage to ask others about their work and, worst of all, talk about yourself! With significant workloads, tight budgets, the tyranny of distance and the diversity of the sector, it is surprising we have the energy to collaborate at all!

However, networking doesn't have to be awkward, time consuming nor costly. Networks are important vehicles for bringing together diverse skills and resources for more effective outcomes, which is why CONNECT.ed encourages you to get to know your peers. 15 minutes once every two months is all it takes to get connected.

When does CONNECT.ed run?

Registrations for round one open on the 31 of July 2015 and are finalised at 12pm on the 31 of August. The first round of pairs will be sent out on the 1 of September. But don't worry; if you miss this deadline registrations will remain open with the pairing process occurring on the first of every second month.



How do I get involved?

To build your capacity and grow your networks register for CONNECT.ed today at www.knowinjury.org.au Once you have completed the online form we will send you an email confirming your registration and informing you of your Spark account log in details. Upon receiving this email you are officially part of CONNECT.ed, meaning you will be paired with a peer bimonthly and provided with your paired peers contact information via an email directly from Spark.

What do I need to do once I have been informed of my paired peer?

When you receive your email from Spark providing you with your paired peers details you have two months to make contact with your pair and have a 15-minute conversation with them. Using the contact details you have been provided, make contact with each other to arrange a mutually convenient time to have your 15-minute discussion. More guidance around this process is provided in the discussion guidelines located on the CONNECT.ed page of the Know Injury website.

What should I talk about with my paired peer?

Due to the wide range of practitioners working in the Injury Prevention sector it is anticipated that there will be a variety of individuals participating in the program. This variety will allow every conversation to take a different direction and therefore there is no strict path that the conversation must follow. On the CONNECT.ed page of the Know Injury website you will find discussion guidelines to support you in planning your conversation.

What should I do after I have had my conversation with my paired peer?

After having your conversation with your paired peer, we ask that you indicate if you have met with your peer by logging into your Spark account or through the reminder email that is sent via Spark.

I can't get in contact with my paired peer, what do I do?

Through your paired peer's Spark profile you have access to all of the contact details that they have provided. After attempting to make contact with your paired peer through the range of contact options provided if you are unable to make contact please indicate through your Spark profile that you couldn't connect with your peer. This allows us to keep track of those who do and don't connect and we will follow up on those who are not connecting.

I no longer want to be involved, how do I unsubscribe?

At the bottom of all emails received from Spark Collaboration there is an unsubscribe option. By clicking on this link you will be redirected to Spark's website where a message will appear indicating that you have been unsubscribed and will immediately stop receiving emails from Spark.

Who should I contact for more information?

If you require more information about any aspect of CONNECT.ed please contact ICCWA's Know Injury team at info@knowinjury.org.au or +61 (08)9420 7212.